



Bid Number: GEM/2021/B/1533197

Dated: 20-09-2021

Bid Document

Bid Details			
Bid End Date/Time	30-09-2021 17:00:00		
Bid Opening Date/Time	30-09-2021 17:30:00		
Bid Life Cycle (From Publish Date)	90 (Days)		
Bid Offer Validity (From End Date)	65 (Days)		
Ministry/State Name	Ministry Of Human Resource Development		
Department Name	Department Of Higher Education		
Organisation Name	Indian Institute Of Technology Kanpur		
Office Name	Kanpur		
Item Category	Application Development and Maintenance Resource Hiring Services		
Contract Period	6 Month(s)		
Minimum Average Annual Turnover of the Bidder	10 Lakh (s)		
Years of Past Experience required	2 Year (s)		
MSE Exemption for Years Of Experience and Turnover	Yes		
Startup Exemption for Years Of Experience and Turnover	Yes		
SHG Exemption for Years Of Experience and Turnover	Yes		
Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
Bid to RA enabled	No		
Time allowed for Technical Clarifications during technical evaluation	2 Days		
Estimated Bid Value	9510000		
Evaluation Method	Total value wise evaluation		
	,		

EMD Detail

Required	No

ePBG Detail

De succional	81 -
Requirea	No
·	

Splitting

Bid splitting not applied.

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required

Job Description/Scope of Work: 1632133707.pdf

Application Development And Maintenance Resource Hiring Services (3)

Technical Specifications

Specification	Values	
Core		
Roles	Sr Application Developer	
Deployment of Resource	Onsite	
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics	
Relevant Experience in years	1-3	
Certifications	Not Required	
Technology Background of the Resource	Open Source	

Specification	Values
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	3	N/A

Application Development And Maintenance Resource Hiring Services (2)

Technical Specifications

Specification	Values
Core	
Roles	UI Designer
Deployment of Resource	Onsite
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics
Relevant Experience in years	1-3
Certifications	Not Required
Technology Background of the Resource	Open Source
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
-------	---------------------------------	---------	------------------------	---------------------------

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	2	N/A

Application Development And Maintenance Resource Hiring Services (1)

Technical Specifications

Specification	Values
Core	
Roles	Sr Technical Project Manager
Deployment of Resource	Onsite
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics
Relevant Experience in years	4-6
Certifications	Not Required
Technology Background of the Resource	Open Source
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS
Addon(s)	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	N/A

Application Development And Maintenance Resource Hiring Services (3)

Technical Specifications

Specification		Values
Core		
Roles	Data Analyst	
Deployment of Resource	Onsite	

Specification	Values	
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics	
Relevant Experience in years 1-3		
Certifications	Not Required	
Technology Background of the Resource	Open Source	
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS , PostGreSQL , MySQL	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	3	N/A

Application Development And Maintenance Resource Hiring Services (1)

Technical Specifications

Specification	Values	
Core		
Roles	Data Base Administrator	
Deployment of Resource	Onsite	
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics	
Relevant Experience in years	ears 1-3	
Certifications	Not Required	
Technology Background of the Resource	Open Source	
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS , PostGreSQL , MySQL	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	N/A

Application Development And Maintenance Resource Hiring Services (1)

Technical Specifications

Specification	Values	
Core		
Roles	Application/Network Security Auditor	
Deployment of Resource	Onsite	
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics	
Relevant Experience in years	1-3	
Certifications	Not Required	
Technology Background of the Resource	Open Source	
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS , PostGreSQL , MySQL	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	1	N/A

Application Development And Maintenance Resource Hiring Services (2)

Technical Specifications

Specification	Values
Core	
Roles	Software Testing/Quality Eng.
Deployment of Resource	Onsite

Specification	Values	
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics	
Relevant Experience in years 1-3		
Certifications	Not Required	
Technology Background of the Resource	Open Source	
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS , PostGreSQL , MySQL	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	2	N/A

Application Development And Maintenance Resource Hiring Services (2)

Technical Specifications

Specification	Values	
Core		
Roles	Application Support & Rollout Eng.	
Deployment of Resource	Onsite	
Qualification Stream	BE/B.Tech/MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT/Physics/Mathematics/Stats / Electronics	
Relevant Experience in years	4-6	
Certifications	Not Required	
Technology Background of the Resource	Open Source	
Details of Technology/Platform/Language/function al knowledge of resource	JQuery/JavaScript , HTML5/CSS , NodeJS , PostGreSQL , MySQL	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources	Additional Requirement
1	Manoj Kumar Duklan	208016,Central Store & Purchase Section, IIT Kanpur, GT Road, Kalyanpur 208016 (UP)	2	N/A

Buyer Added Bid Specific Additional Terms and Conditions

- 1. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
- 2. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
- 3. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 4. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 5. ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.
- 6. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 7. Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).
- 8. The Service Provider is required to have at least 20 % of the required manpower on service provider's payroll for at least one year. Necessary documents relating to such manpower will be uploaded by the bidder for verification of the buyer. Such manpower will be part of total manpower to be provided by the Service Provider in case he gets the contract against this bid.
- 9. PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.
- 10. **NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.
- 11. Buyer uploaded ATC document Click here to view the file.
- 12. Buyer Added text based ATC clauses

Note: See Additional Document attached in ATC Documents which needs to be submitted. (Mandatory)

13. **End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses

shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level</u>
<u>Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---